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Storm Response Checklist

What to Do After Wind, Hail, or Flood Damage in Troy, MI

Use this checklist immediately after storm damage to help protect your home, document the loss, and take the right next steps.

1. Put Safety First

- Stay away from downed power lines, broken glass, sagging ceilings, and unstable areas
- Leave the home if you smell gas or suspect structural damage
- Keep children and pets away from damaged areas
- Do not enter standing water near electrical hazards
- Shut off utilities only if it is safe

2. Prevent More Damage

- Place buckets or towels under active leaks
- Move valuables away from wet areas
- Close off unsafe rooms
- Do not climb onto the roof
- Arrange tarping or board-up if needed

3. Document Everything

- Take photos of exterior and interior damage
- Photograph roof, windows, ceilings, flooring, and damaged belongings
- Record video if helpful
- Make a room-by-room list of damaged items
- Note the date and time damage was discovered

4. Contact Insurance

- Report the damage to your insurance company
- Save your claim number and adjuster information
- Ask what documentation is needed
- Keep all claim-related notes and emails

5. Save Receipts

- Keep receipts for emergency supplies and services
- Save records for hotel stays or other storm-related expenses

6. Don't Throw Things Away Too Soon

- Photograph damaged materials before removing them
- Ask your insurance company before discarding major items

7. Know When to Call for Help

Call a restoration professional right away if you have:

- Roof leaks or missing shingles
- Broken windows or exposed openings
- Standing water or flooding
- Wet drywall, flooring, or insulation
- Sagging ceilings or structural concerns
- Musty odors or signs of hidden moisture

Emergency Contact

Emergency Restoration Company
(248) 299-4500
emergency-restoration.com

Quick Reminder

- Stay safe
- Document damage
- Prevent further loss
- Contact insurance
- Get help fast